

From: Scott T. Roethle MD <stroethle@hotmail.com>
Sent: Thursday, July 26, 2018 11:09 PM
To: Robin Darnell <robin@encoretelemedicine.net>
Subject: Re: biologistics consults

Yeah, the patient, insurance company, and/or pharmacy calls me stating the patient never spoke to anyone or requested brace/Rx. They give me a name and I have no idea where to even look. I also get dozens of faxes looking for further info to process declined scripts.

Is there someone I can refer all of these inquiries to? I'm worried this is going to become a fraud issue for me and my NPI !!!

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